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Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

7th March 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/02/13.

You requested the following information:

- i) Who provides security at each of your hospital sites? Where security is supplied by multiple providers please breakdown this provision.**
- ii) How many complaints have been made to the trust in regards to hospital security guards in 2016?**
- iii) For each complaint, please give a short description of the details (where available) and identify which security provider the security officer was employed by.**
- iv) The number of times security guards have been used to restrain patients from January 2016 to the latest available figures? And the departments where the restraint took place?**
- v) Does the Trust use security personnel to restrain patients with mental health problems or patients with dementia?**

As we are an ambulance service and treat patients on scene and/or transfer them to hospital we are unable to respond to the questions on security at hospitals. These would need to be directed to the individual hospital.

I hope you find this information useful.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust